RailingWorks™
Architectural Railing Systems

Limited Lifetime Warranty

Nexan Building Products, Inc. ("Nexan") warrants the product known as RailingWorks™ aluminum railings ("Railing"), to the original purchaser ("Purchaser") during the lifetime of the product under normal use and service conditions. This warranty only covers railings which are attached to the initial structure to which they were affixed. Nexan will replace or repair, at its option, any portion of the Railing found to be structurally defective. Nexan guarantees that its Railing is fit for outdoor use, however certain acts of God and environmental conditions may be excepted as referenced below. Nexan does not warrant against and is not responsible for any condition attributable to: (1) improper installation of Nexan's Railing and/or failure to abide by Nexan's installation guidelines; (2) use of Nexan's Railing not recommended by Nexan's guidelines or local building and/or safety codes; (3) distortion, settling, unevenness, or collapse caused by settling or other changes to the supporting structure upon which Nexan's Railing is installed; (4) minor variations or changes in color of Nexan's Railing; (5) any act of God (such as hurricane, lightning, earthquake, etc.), environmental condition (such as mold, mildew, pollution, etc.), or staining from foreign substances (such as oil, grease, dirt, food, etc.); (6) misuse, abuse, neglect, improper handling or repair of Nexan's Railing by Purchaser or third parties. This warranty shall not cover and Nexan shall not be responsible for cost and expenses incurred with respect to the removal of incorrectly installed Railings or installation of defective Railings. This warranty covers all extruded aluminum and stainless steel structural elements of the railing and does not apply to plastic, rubber, castings or electrical parts which are governed by a separate one year warranty. Nexan specifically disclaims any implied warranties associated with this product including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. This agreement is the entire agreement of the parties' regarding warranties and cannot be altered in any way by dealers or sales representatives.

Any Purchaser seeking remedies under this warranty must notify Nexan in writing at the address listed below, within 30-days after discovering a possible warranty claim of the Railing, and before beginning any permanent repair.

Under no circumstances will Nexan be liable for indirect, consequential, or incidental damages. Nexan's liability under this warranty will not exceed the original purchase price of the railing or the repair or replacement of the product, within the discretion of Nexan.

Nexan must be given a 60-day opportunity to Nexan to inspect the Railing. Upon reasonable notice, the Purchaser must allow Nexan's personnel to enter the property and the structure on which the Railing products are installed for inspection.

To make a claim under this limited lifetime warranty, Purchaser shall send to Nexan, a description of the claimed defect and proof of purchase to the following address:

Nexan Building Products, Inc.
1213 26th Street SW
Cullman, Alabama 35055